

SMS Lessons Learnt

Engage with CAA early in the process, and again at least 90 days prior to the SMS certification deadline date.

Let CAA know how you are progressing in terms of adhering to your SMS Implementation Plan.

CEOs must be taking an active role in the roll-out of SMS in the organisation.

Focus on achieving an SMS that is “Present” and “Suitable” for certification – CAA is not assessing beyond this at initial certification.

Identify operational hazards and risks to the organisation for the certificate(s) you hold, as opposed to H&S.

<http://www.skybrary.aero/bookshelf/books/2301.pdf>

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William Voss' "SMS Reconsidered" article dated 17 May 2012:

<https://flightsafety.org/asw-article/sms-reconsidered/>

This article presents 4 key questions for company leadership:

- What is most likely to be the cause of your next accident or serious incident?
- How do you know that?
- What are you doing about it?
- Is it working?

Each element of a company's SMS should be able to be linked to at least one of these 4 key questions.

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"Measuring Safety Performance Guidelines for Service Providers" published by the Safety Management Collaboration Group (SMICG):

<http://www.skybrary.aero/bookshelf/books/2396.pdf>

Useful information for participants can be found at

<http://www.caa.govt.nz/sms/index-2/>

Specifically for small organisations:

https://www.caa.govt.nz/SMS/sms_booklet_3.pdf