

Our Profession

New capabilities for new challenges

A capability allows a person to perform various processes or tasks to achieve outcomes. It is a combination of relevant knowledge, skills, and attitudes.

What we want to achieve

Regulatory decision-making



Thinking in context
Understand regulatory framework, its intent, and its legal and aviation context



Innovative thinking and open-mindedness
Acceptance of new ideas or different viewpoints, and to be adaptable to change



Intelligence led
Exercise good judgement based on all available information

The way we do things

Behaviours



Systems thinking
Recognise components of a system, their interactions, and the implications for system performance



Problem solving
Identify, understand, and fix the important problems that have a negative impact on the aviation system



Critical thinking
Use analytical and evaluative techniques to arrive at balanced, evidence-based judgements and decisions



Communication and engagement
Interface effectively between internal and external stakeholders to ensure we meet organisational objectives



Influencing
Tenaciously pursue aviation safety by motivating participants to behave in a safe way within the aviation system

Our foundational skills and knowledge

Functional Operational Skills



Certification
Evaluate that aviation document applicants will operate safely



Surveillance
Monitoring of participants to assess compliance and safety performance



Interviewing
Manage conversations to elicit pertinent information



Applied risk management
Apply risk methodologies that are appropriate to the intervention



Management systems
Evaluate on-going compliance with regulatory requirements using quality management principles



Investigation
Formal or systematic examination of the facts to inform further regulatory action



Aviation technical
Apply technical capability and operational experience relevant to the role

Safety Management System



SMS principles and oversight techniques
Apply principles of performance based oversight



Hazards and risk
Evaluate issues or proposed changes, their controls and the impact on organisations and the aviation system



Organisational safety performance frameworks and indicators
Understand how they are developed and used in a management system, and how these help measure effectiveness



Organisational culture
Understand the different types of culture and how they affect system performance



Human and organisational factors
Understand human performance and limitations and the organisational factors that may influence these

Core Behaviours

Modelling professional behaviour

Adaptable to change, flexible and open minded

Continuous personal improvement

Exercising good judgement

Focused on results

Courage and responsibility